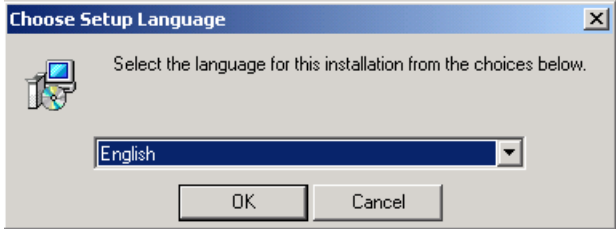
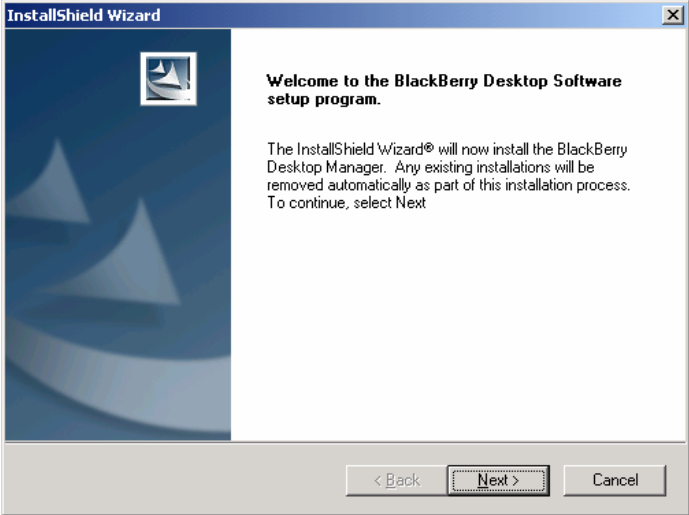
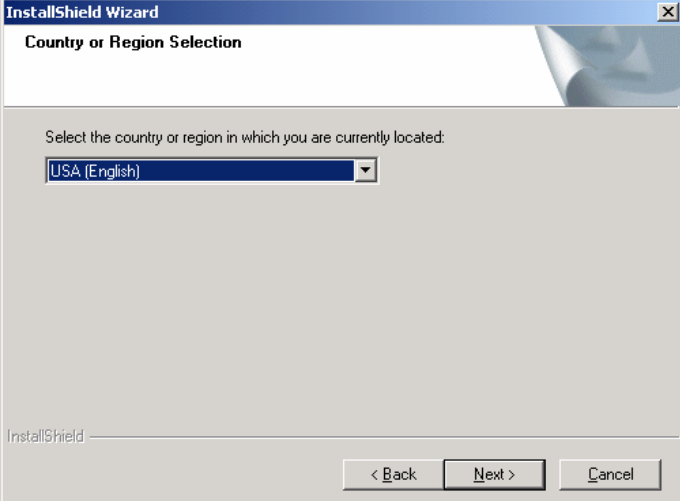
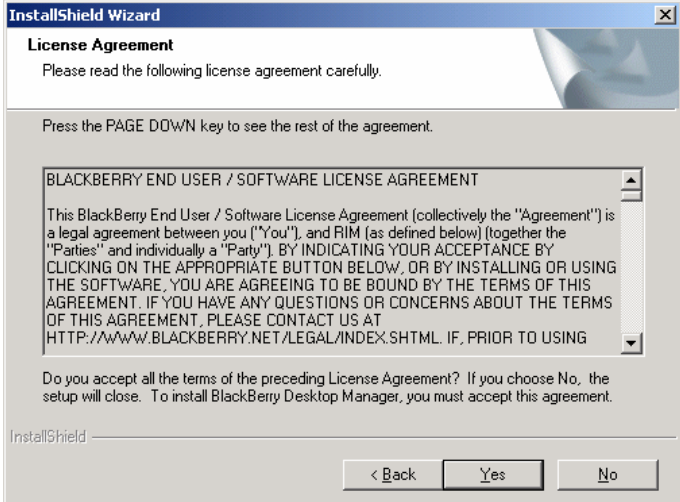
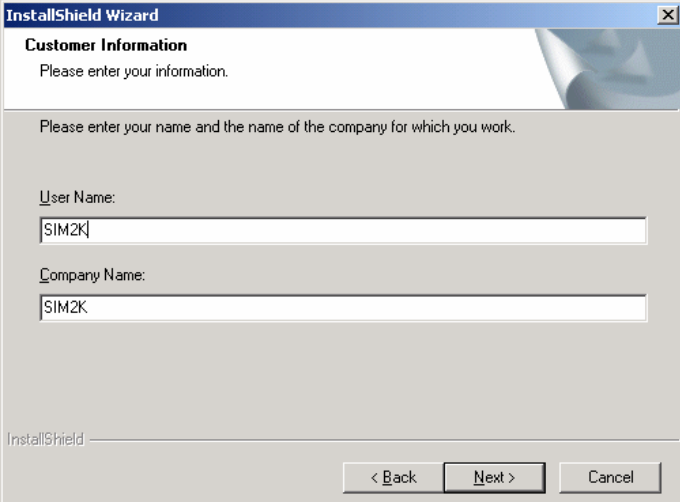
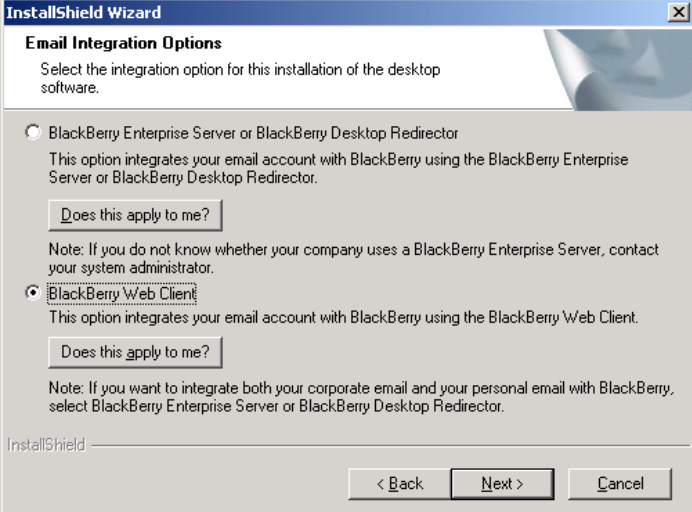
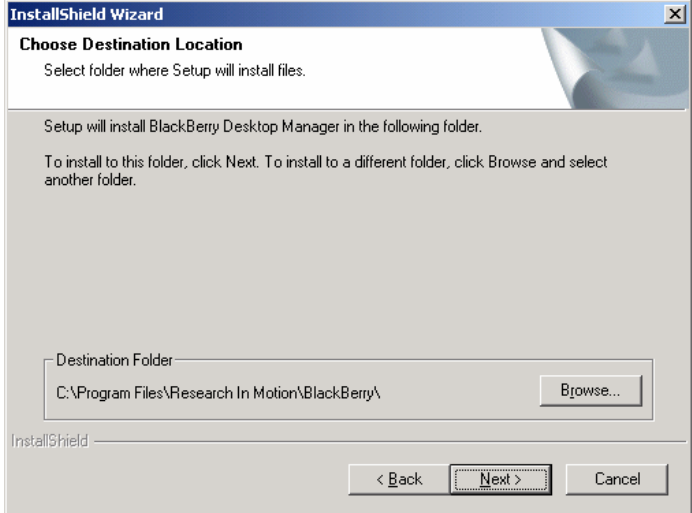
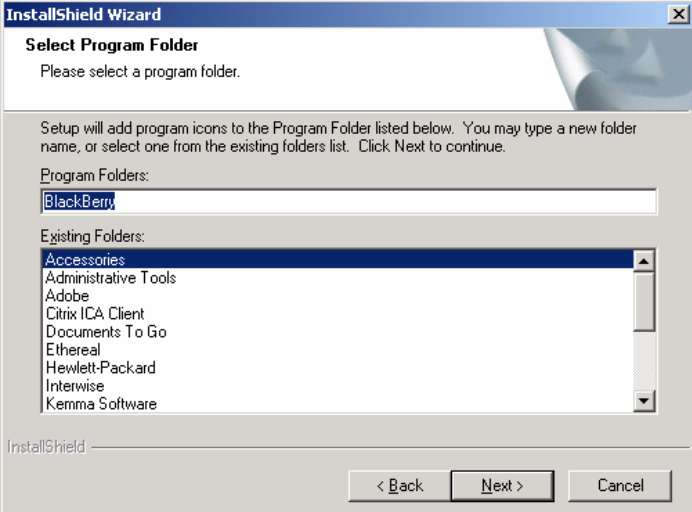
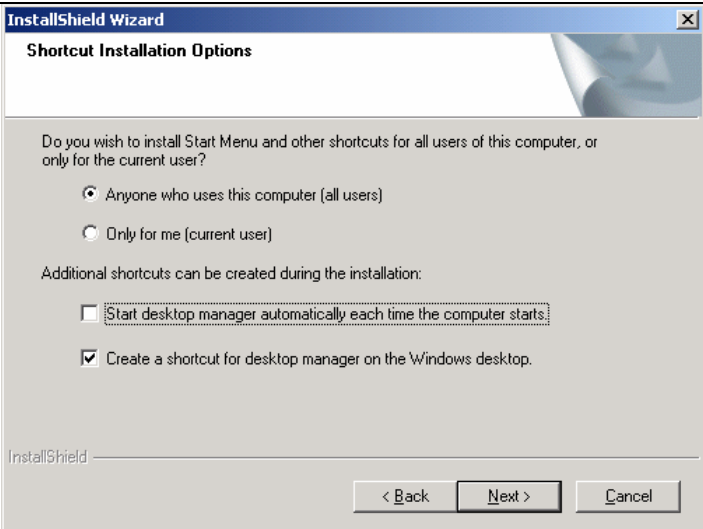
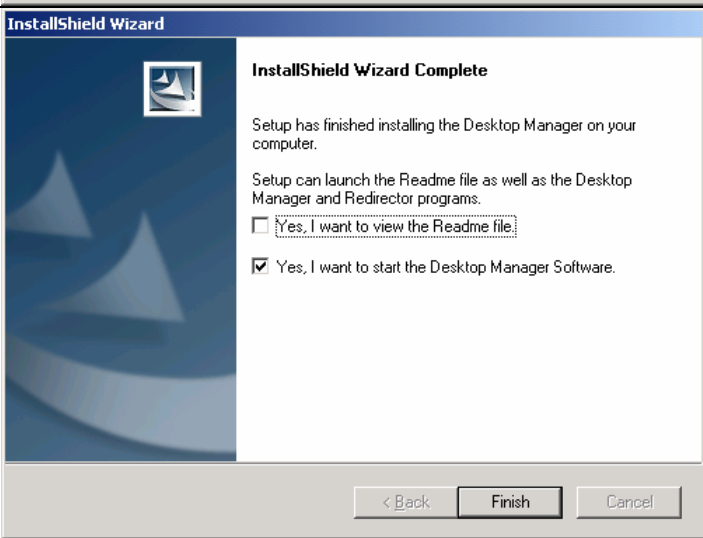

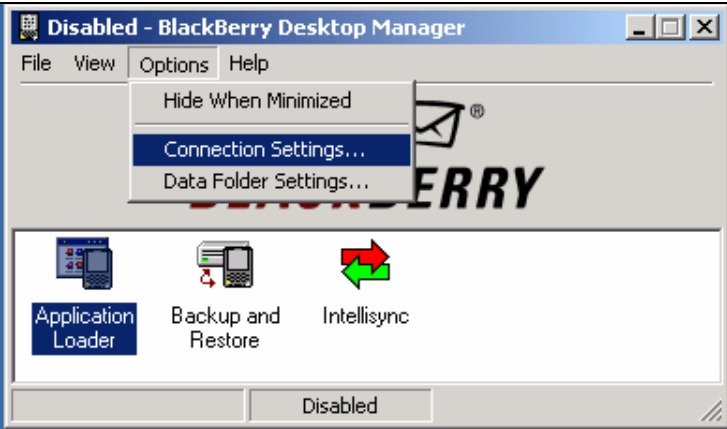
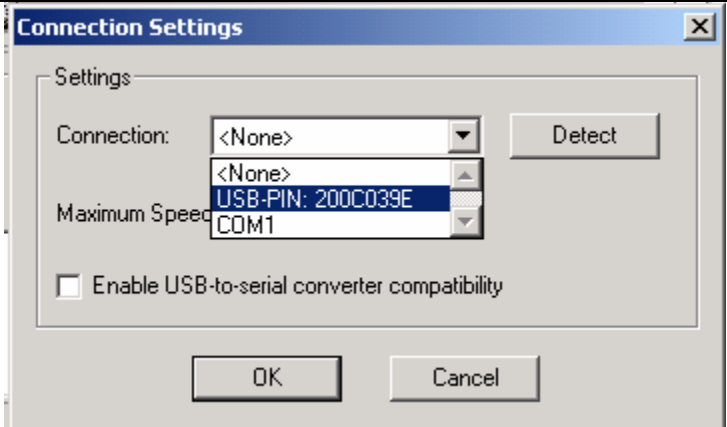

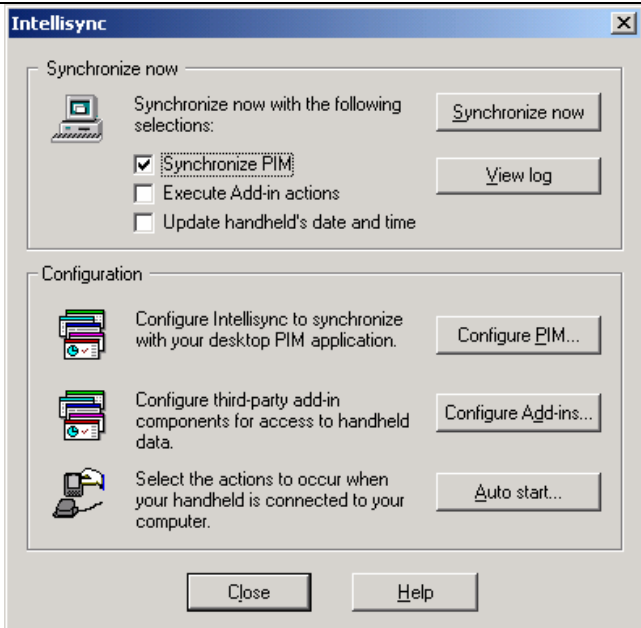


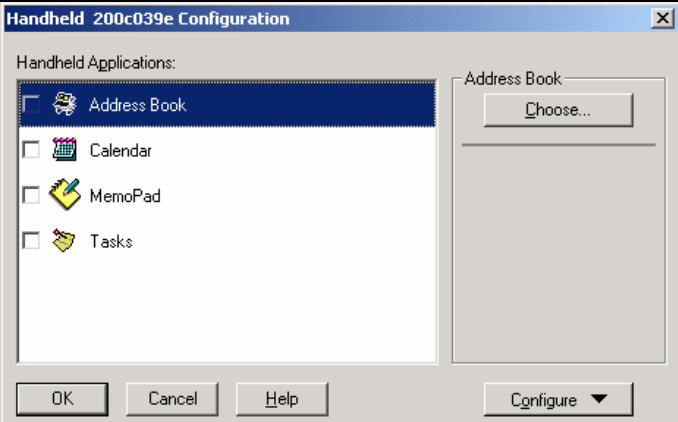
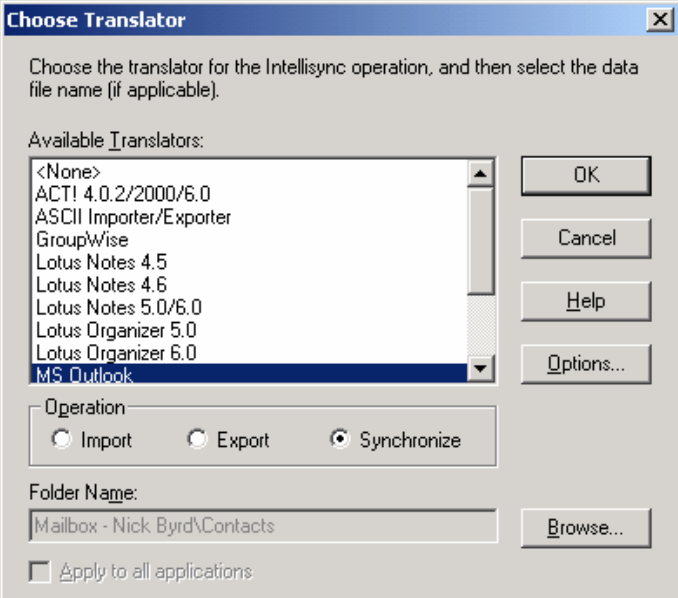
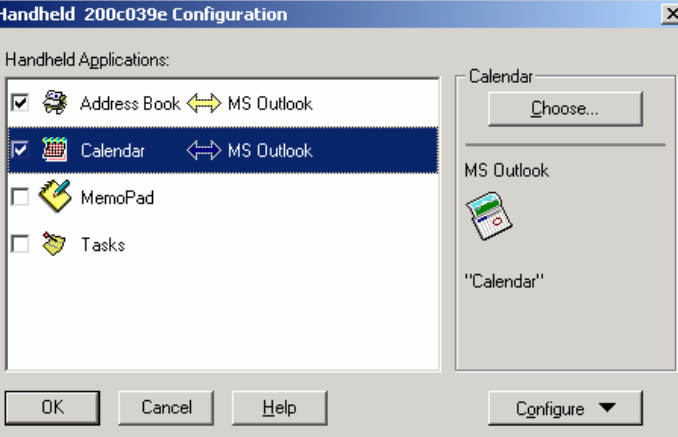
<b>Title:</b>	<b>How to install &amp; configure BlackBerry Desktop Manager Software</b>	
<b>Client:</b>		
<b>Code:</b>	<b>Blackberry</b>	
<b>Platform:</b>	<b>WIN2K</b>	
<b>Updated:</b>	<b>7/16/04</b>	
<b>Step</b>	<b>Description</b>	<b>Illustrations</b>
1.	Insert CD-ROM that came with the BlackBerry into the CD-ROM drive on the computer you want to install the software on.	
2.	Make sure "English" appears in the drop-down menu box. Click "OK".	
3.	Click "Next".	

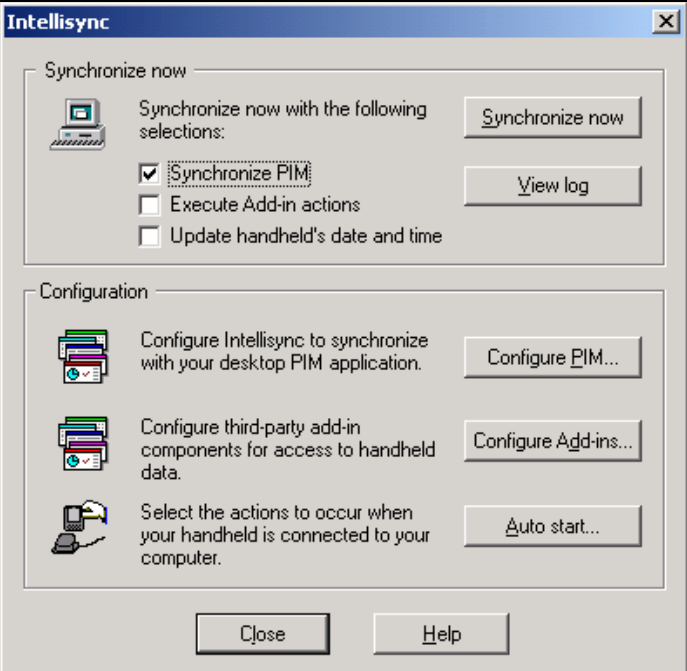

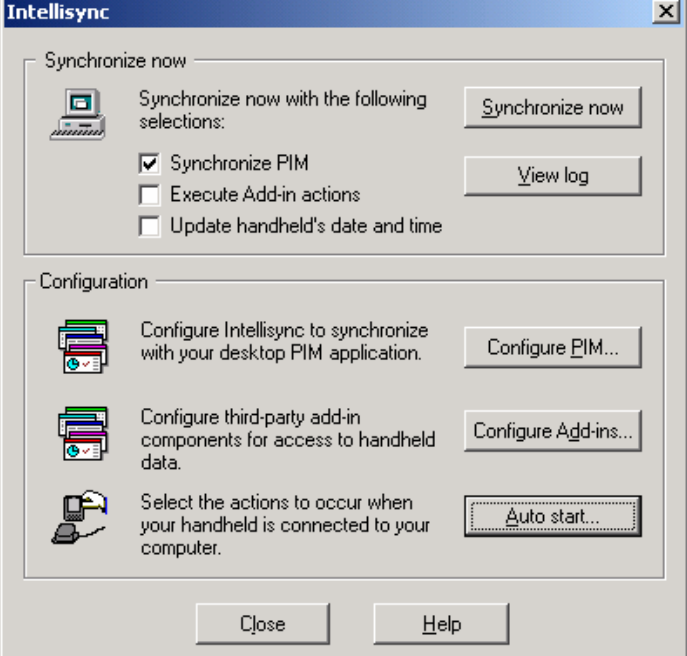
<p>4.</p>	<p>Make sure “USA (English)” appears in the drop-down menu box. Click “Next”.</p>	
<p>5.</p>	<p>Accept the license agreement by clicking on the “YES” button.</p>	
<p>6.</p>	<p>Type the “User Name” and “Company Name” in the appropriate boxes. Click “Next”.</p>	

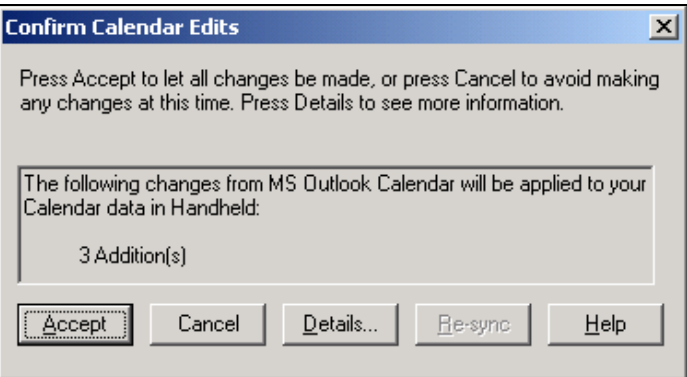
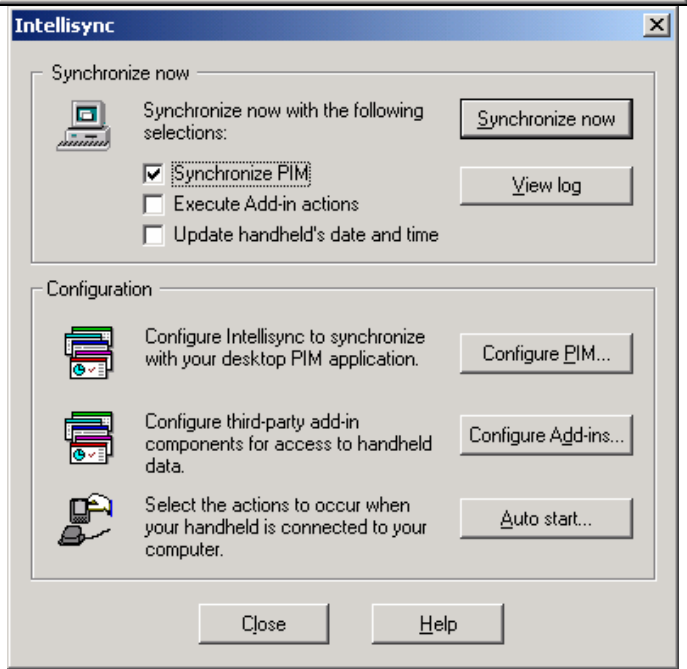

7.	Click on the radio button next to “Blackberry Web Client”. Click “Next”.	 <p><b>InstallShield Wizard</b></p> <p><b>Email Integration Options</b></p> <p>Select the integration option for this installation of the desktop software.</p> <p><input type="radio"/> BlackBerry Enterprise Server or BlackBerry Desktop Redirector</p> <p>This option integrates your email account with BlackBerry using the BlackBerry Enterprise Server or BlackBerry Desktop Redirector.</p> <p><input type="button" value="Does this apply to me?"/></p> <p>Note: If you do not know whether your company uses a BlackBerry Enterprise Server, contact your system administrator.</p> <p><input checked="" type="radio"/> BlackBerry Web Client</p> <p>This option integrates your email account with BlackBerry using the BlackBerry Web Client.</p> <p><input type="button" value="Does this apply to me?"/></p> <p>Note: If you want to integrate both your corporate email and your personal email with BlackBerry, select BlackBerry Enterprise Server or BlackBerry Desktop Redirector.</p> <p>InstallShield _____</p> <p><input type="button" value=" &lt; Back"/> <input type="button" value=" Next &gt; "/> <input type="button" value=" Cancel"/></p>
8.	Accept the default destination folder by clicking on the “Next” button.	 <p><b>InstallShield Wizard</b></p> <p><b>Choose Destination Location</b></p> <p>Select folder where Setup will install files.</p> <p>Setup will install BlackBerry Desktop Manager in the following folder.</p> <p>To install to this folder, click Next. To install to a different folder, click Browse and select another folder.</p> <p>Destination Folder: C:\Program Files\Research In Motion\BlackBerry\ <input type="button" value="Browse..."/></p> <p>InstallShield _____</p> <p><input type="button" value=" &lt; Back"/> <input type="button" value=" Next &gt; "/> <input type="button" value=" Cancel"/></p>
9.	Click “Next”.	 <p><b>InstallShield Wizard</b></p> <p><b>Select Program Folder</b></p> <p>Please select a program folder.</p> <p>Setup will add program icons to the Program Folder listed below. You may type a new folder name, or select one from the existing folders list. Click Next to continue.</p> <p>Program Folders: BlackBerry</p> <p>Existing Folders: Accessories Administrative Tools Adobe Citrix ICA Client Documents To Go Ethereal Hewlett-Packard Interwise Kemma Software</p> <p>InstallShield _____</p> <p><input type="button" value=" &lt; Back"/> <input type="button" value=" Next &gt; "/> <input type="button" value=" Cancel"/></p>

<p>10.</p>	<p>Click on the radio button next to “Anyone who uses this computer (all users)”. Make sure that “Create a shortcut for desktop manager on the Windows desktop” has a check in the box next to it. Click “Next”.</p>	
<p>11.</p>	<p>Make sure that “Yes, I want to start the Desktop Manager Software” has a check in the box next to it. Click “Finish”.</p>	
<p>12.</p>	<p>Plug the cradle up to the computer. Insert Blackberry into cradle.</p>	
<p>13.</p>	<p>Click “OK”</p>	

<p>14.</p>	<p>Go to Options → Connection Settings</p>	
<p>15.</p>	<p>From the drop-down menu next to “Connection:” select USB-PIN:. Click “OK”.</p>	
<p>16.</p>	<p>Double-click “Intellisync”.</p>	
<p>17.</p>	<p>Click on the “Configure PIM...” button.</p>	

<p>18.</p>	<p>Double-click on the Handheld Application that you want to sync.</p>	
<p>19.</p>	<p>Select the appropriate "Available Translator". In this case "MS Outlook". Make sure the radio button next to "Synchronize" is selected. Click "OK"</p>	
<p>20.</p>	<p>Repeat steps 19 &amp; 20 for each handheld application you want to sync.</p>	
<p>21.</p>	<p>When finished configuring handheld applications, click "OK".</p>	

<p>22.</p>	<p>Click on the “Auto start...” button.</p>	
<p>23.</p>	<p>Make the only box that has a check in it is the one next to “Synchronize PIM”. Click “OK”.</p>	
<p>24.</p>	<p>Click on the “Synchronize now” button.</p>	

<p>25.</p>	<p>Click on the “Accept” button. You will need to confirm the edits for each of the handheld applications that you setup to sync with Outlook.</p>	
<p>26.</p>	<p>Click “Close”.</p>	
<p>27.</p>	<p>Go to File → Exit.</p>	
<p>28.</p>	<p>Check Blackberry to see if it properly synced with Outlook.</p>	